



Verify your Identity

Verify your identity on your Credit Karma account

In order to confirm your identity, please provide the following:

1. Your first and last name. Please include any previous names.

2. Your date of birth:

3. The email that's associated with your Credit Karma account

Hint: A Member Support agent may have given this to you! Our agents use this to locate your account.

4. Photocopies of 2 different pieces of identification – 1 primary document and 1 secondary.

Please send photocopies only. We cannot accept expired documents.

Primary documents include:

- Driver's License or State ID
- Passport
- Green Card or Temporary
- Resident Card
- Birth Certificate

Secondary documents include:

- Another document from the primary list
- Social Security Card
- Full Utility Bill such as gas, water, electric or internet.
Your "service at" address must match what's on file with TransUnion or Equifax. We cannot accept credit card or banking statements or a cell phone bill.

6. Mail this form and copies of your identification:

Credit Karma
Attention: Member Support
P.O. Box 520
San Francisco, CA 94104 -0520

For your security, please do not send your documents as email attachments. Please allow time for your documents to arrive and be processed. We'll send you an email as soon as this process is complete.

Thank you,
Credit Karma Member Support